

SURVEY DEFICIENCY REPAIR KIT

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RI.1.20			
The organization addresses conflicts of interest EP.1 - The organization defines what constitutes a conflict of interest	Conflict of Interest	1001	
RI.2.10			
The organization respects the rights of patients EP.2 - Each patient has a right to have his or her cultural, psychosocial, spiritual, and personal values, beliefs, and preferences respected	Patient Rights and Responsibilities Initial Patient Assessment and Reassessment Spiritual Assessment Tool	1101 1102 1103	
RI.2.160			
Patients have the right to pain management	Management of Patient Pain Initial Pain Assessment Form Pain Management Flowsheet	1201 1202 1203	
SECTION II - PROVISION OF CARE			
PC.2.110 (BHC)			
A nutritional screening is done, and when indicated, an in-depth nutritional assessment is performed EP.1 - A screening identifies clients who may be at moderate or high nutritional risk EP.2 - Those identified clients are either assessed or referred for assessment by a qualified professional	Admission Nutrition Screening Nursing Admission Assessment Form Assessments Nursing Intake Assessment Form	2001 2002 2003 2004	

SUBJECT: TREATMENT PLANNING - PROTOCOL FOR THE USE OF THE MULTIDISCIPLINARY FORMAT	REFERENCE #2302
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DEPARTMENT: BEHAVIORAL HEALTH	OF: 6
	EFFECTIVE:
APPROVED BY:	REVISED:

PURPOSE:

To provide a structure that assists the treatment team in care planning, coordination of interventions and evaluation of patient progress toward goals for discharge.

POLICY:

- The initial multidisciplinary treatment planning session will be held within 72 hours of admission, at which time the integrated summary will be presented and the multidisciplinary care plan formulated. This excludes weekends to allow each discipline their 72-hour time frame for completing assessments. (See schedule.)

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday, Sunday
If admitted after 12 noon, treatment planning on Friday morning	If admitted after 12 noon, treatment planning on Monday morning	If admitted after 12 noon, treatment planning on Tuesday morning	If admitted after 12 noon, treatment planning on Wednesday morning	If admitted after 12 noon, treatment planning on Thursday morning	No treatment planning on this day.

- The multidisciplinary treatment planning forms will be used uniformly for all patients admitted to the Behavioral Health Unit. The team will review progress and revise the plan as necessary on a weekly basis.

FORMAT:

- The multidisciplinary treatment planning format includes:
 - Multidisciplinary Treatment Planning Master Problem List
 - Integrated Clinical Summary
 - Initial Treatment Plan/Nursing Standards of Care

SUBJECT: MANAGING EMERGENCY DEPARTMENT EXCESS VOLUME	REFERENCE #5001
	PAGE: 1 OF: 4
DEPARTMENT: EMERGENCY DEPARTMENT	EFFECTIVE:
APPROVED BY:	REVISED:

POLICY:

It is the policy of this hospital to address excess Emergency Department volume (overcrowding) as an organizationwide issue. Strategies will be employed to improve the Emergency Department patient’s access to care, maximize the quality of that care and help maintain patient dignity during times of excess volume in the Emergency Department.

PROCEDURE:

- Through optimizing internal processes, reducing avoidable admissions and appropriately shortening emergency department lengths of stay, the volume of patients in the Emergency Department will be adequately managed.
 - Orders for tests and services for ED patients will receive priority.
 - To reduce the number of in-use beds in the ED, patients that have been discharged by the ED physician will be directed to the discharge waiting area to wait until family/friends can safely escort them home.
 - The ED discharge waiting area is adjacent to the ED, is equipped with a telephone, television, furniture and an emergency call light, and provides a safe and comfortable environment for discharged patients to wait for escort from the Emergency Department.
 - The inpatient bed census threshold will be set at ____ occupied beds, which is one bed below the full occupied bed limit. By setting the full capacity of the inpatient beds at ____, one bed remains available to allow for inpatient admission of a ED patient.
 - Census assessment of both the inpatient occupied beds and occupied beds in the ED will be conducted at the beginning of each shift and at noon and midnight daily. Census reports will be obtained by the admissions office and reported to the Nursing Services Department.
 - In the event of ED volume excess, the post anesthesia recovery and/or ICU/CCU units may be utilized to monitor patients.
 - Each inpatient unit will identify one or more beds that can be utilized as “flex” beds, which can be utilized for a variety of reasons, one of which may be for monitoring of an ED patient whose condition would be appropriately managed on that unit.
 - Patients presenting to the ED for treatment for chronic (chronic and chronic/complex) conditions, transition care, respite care, pain relief and palliative