

MCN Healthcare eLearning Course Catalog

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General Education Library (51 Courses)	Contact Hours
Advance Directives	
Basic Principles of Infection Control	
Basic Principles of Life Safety	
Body Mechanics	
Bullying in Healthcare	1.00
Child and Elder Abuse	
Corporate Compliance	
Domestic Abuse	
Electrical Safety	
Emergency Management (DNV)	
Emergency Management - TJC and CMS Review	
End of Life Care	
Ergonomic Safety	
Fire Safety	
General Safety and Injury Prevention for Healthcare Workers	
Hand Hygiene	
Harassment in the Workplace	
Hazard Communication	
Hazard Communication Standard (Part 1 and Part 2)	
Hazardous Materials and Waste Management	
HIPAA Basic Principles for Staff	1.00
Human Trafficking	
Infection Prevention and Control - Clinical Staff	
Infection Prevention and Control - Non-Clinical Staff	
Informed Consent	
Latex Allergy Basics for Staff	
Maintaining Sensitivity and Confidentiality	
Managing a Bioterrorism Event	
Medical Equipment Management	
Overview of Lockout/Tagout	
Overview of the National Incident Management System	
Pain Management	1.00
Patient Rights	

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Patient Safety	
Performance Improvement Basic Principles	
Personal Protective Equipment	
Preventing Infant or Child Abduction	
Preventing Workplace Violence	
Quick Review of Mandatory Requirements - Clinical Part 1 (TJC Version)	
Quick Review of Mandatory Requirements - Clinical Part 2 (TJC Version)	
Quick Review of Mandatory Requirements - Clinical Part 3 (TJC Version)	
Quick Review of Mandatory Requirements - Nonclinical Part 1 (TJC Version)	
Quick Review of Mandatory Requirements - Nonclinical Part 2 (TJC Version)	
Quick Review of Mandatory Requirements - Nonclinical Part 3 (TJC Version)	
Radiation Safety	
Red Flags Rules	
Security Management	
Sexual Harassment in the Healthcare Environment	
Team Training Principles	
Understanding EMTALA	
Utility Systems and Medical Gas Management	

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Clinical Staff Competency Library I (11 Courses)	Contact Hours
Age-Related Population-Specific Care Requirements	1.50
Age-Specific Competency - Care of the Adolescent Patient	1.00
Age-Specific Competency - Care of the Adult Patient	1.00
Age-Specific Competency - Care of the Geriatric Patient	1.00
Age-Specific Competency - Care of the Pediatric Patient	1.00
Age-Specific Competency - Newborns Through Infancy	1.00
Ethics in Healthcare - Clinical Staff	1.00
Ethics in Healthcare - Non-Clinical Staff	
Restraint or Seclusion Part I	1.00
Restraint or Seclusion Part II	1.00
Restraint or Seclusion Use - Behavioral Health Settings (TJC)	1.50

Clinical Staff Competency Library II (14 Courses)	Contact Hours
Bloodborne Pathogens and Needlestick Prevention	
Central Line Infections	1.00
Current Overview of AIDS and HIV	
Discharge Preparation/Planning	
Flu Management - Seasonal Influenza	2.00
Hepatitis Basics	
Hepatitis for Clinical Staff	
Multidrug-Resistant Organisms (MDROs) and Clostridium difficile Infection (CDI)	1.00
Nutritional Screening	
Overview of Organ Donation	
Patient Education: Meeting the Standards	
Respiratory Hygiene/Cough Etiquette	
Surgical Site Infections	1.00
Tuberculosis Basics for Staff	

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Patient Safety Library I (13 Courses)	Contact Hours
Adverse Incident and Sentinel Event Reporting	
Catheter-Associated Urinary Tract Infections	1.00
Effective Communication in Healthcare	1.00
Falls Prevention	
Implementing the 2022 National Patient Safety Goals - Part I	1.00
Implementing the 2022 National Patient Safety Goals - Part II	1.00
Medication Management: Meeting the Standards	
Principles of Patient Safety for Healthcare Professionals	
Safety of Clinical Alarms	
Transfusion of Blood and Blood Components	
Transportation Devices and Bed Safety	1.00
Unacceptable Abbreviations	
Use of Insulin, Anticoagulants and Narcotics	

Patient Safety Library II (10 Courses)	Contact Hours
Anesthesia Awareness	0.50
Basic Principles of Root Cause Analysis	
Basics of Failure Mode and Effects Analysis	
Essentials of Medical Record Documentation	
Fire Safety in the OR	1.50
Moderate Sedation	1.25
Patient Communication	
Patient Controlled Analgesia	
Suicidal Tendencies and Self Harm Assessment	
Wrong Site Surgery Prevention	

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Department Survey Tracer Preparation (10 Courses)	Contact Hours
Critical Care Unit Individual Tracer	
Emergency Department Individual Tracer	
Imaging Services/Nuclear Medicine Department Individual Tracer	
Maternal-Child Health Individual Tracer	
Nutritional Services Individual Tracer	
Patient Care Unit Individual Tracer	
Pharmacy Department Individual Tracer	
Rehabilitation Services Individual Tracer	
Respiratory Therapy Department Individual Tracer	
Surgical Services/PACU Individual Tracer	

System Survey Preparation (5 Courses)	Contact Hours
CMS Validation Survey	
Data Use Patient System Tracer	
Infection Control Patient System Tracer	
Medication Management Patient System Tracer	
Tracer Methodology During the Accreditation Survey Process	

Medical Staff Survey Preparation (5 Courses)	Contact Hours
Accreditation Training for the Governing Body	
Accreditation Training for the Medical Staff	
Credentialing and Privileging of the Medical Staff	
Joint Commission Physician Health Standard	
Medical Staff Peer Review	

HCAHPS Hospital Survey (5 Courses)	Contact Hours
CAHPS - Ancillary Staff Communication	
CAHPS - An Introduction for All Hospital Personnel	
CAHPS - Nursing Communication	
CAHPS - Patient Care Assistants Communication	
CAHPS - Physician Communication	

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Healthcare Management Professional Development Library I (10 Courses)	Contact Hours
Allocating Staff Resources	1.00
Budgeting and Resource Allocation	1.00
Conflict Management	1.00
Decision Making	1.00
Delegation	1.00
Effectiveness, Efficiency, and Productivity	1.00
Enhancing Employee Performance	1.50
Managing Personnel Problems	1.00
Power and Nursing Management	1.00
Problem Solving	1.00

Healthcare Management Professional Development Library II (10 Courses)	Contact Hours
Change Management	1.00
Customer Service and Health Care	1.00
Dealing with Difficult Patients	1.00
Groups and Teams	1.00
Management and Leadership	1.00
Performance Evaluation	1.00
Performance Improvement	1.00
Recruiting Staff	1.00
Stress Management	1.00
Time Management	1.00